

Dear Customer:

Thank you for considering Worry Free Painting to paint your home.

We realize our industry is competitive, and we appreciate this opportunity to earn your business. With Worry Free Painting, you can be assured that your project will be done right the first time without hidden charges, hassles, or poor quality.

We involve you right from the start. We take the time to find out about your ideas and needs, so we can advise you on the best way to achieve the look and lasting quality you deserve.

We are licensed in NJ, and maintain the state-mandated levels of insurance. Our work is backed by our famous Worry Free Guarantee, so you can be confident that your investment is protected. We have over 300 references, and we encourage you to call as many as you want.

Please take some time to review the provided information, and please don't hesitate to call us with any questions. Thank you again for choosing Worry Free Painting to provide you with excellent service.



Sincerely, Rossi Palmieri, President Nick Murante, Vice President

OUR WORRY-FREE PROCESS CHECKLIST

When we start a job, we appreciate the fact that you are inviting us into your home, and we take careful steps to treat each home as if it were our own. Our work is immaculate, and so is our process.

AT THE START OF THE JOB:

Our supervisor will introduce the crew to you. We will review the specifications of the project, including all colors. We will review use of a bathroom and wash sink (if available). We will find out where we can store our ladders and equipment. We will also conduct a pre-and post-inspection walkthrough with you.

AT THE END OF EACH DAY

We go to great lengths to ensure that your home is left the way you would expect it. The following daily checklist is signed by the job supervisor at the end of each day:

INTERIOR:

- ✓ Place all coffee cups, lunch bags, etc. in garbage container.
- ✓ Vacuum and sweep all floors and rugs.
- Replace all furniture to original positions unless otherwise agreed to with customer. Plug in all lamps, appliances, etc.
- If paint is sufficiently dry, hang all art, mirrors, etc. back on walls in their original position.
- Replace all window coverings. Replace all outlet covers, air conditioner vent covers, etc.
- Check all floors to remove any paint spills or drips.
- Check all non-painted surfaces for paint spills or drips including windows, furniture, etc.

EXTERIOR:

- ✓ Place all coffee cups, lunch bags etc. in garbage container.
- ✓ Clean up all paint chips on premises.
- ✓ Replace all furniture, hoses, equipment, etc. to original positions unless otherwise agreed upon with customer.
- ✓ Replace all storm windows, all outlet covers, air conditioner vent covers and weather-stripping.
- ✓ Check all patios, decks, etc. to remove any paint spills or drips.
- Check all non-painted surfaces for paint spills or drips including windows, furniture, etc.
- ✓ Shut off all lights and lock exterior doors.

ALL JOBS:

- Make sure all paint is properly labeled, sealed, and stored with supplies in designated area.
- ✓ Clean all tools including brushes, rollers, and buckets. Make sure to leave clean-up sink or area clean.
- Secure all ladders, and equipment in designated area.
- Clean up area to be sure it is neat and clean.
- Check all paint and supplies to make sure there is sufficient material for the next work day.

